

Global Townhall

2nd March 2026

IT related tips for the attendees

Steps to join the event

Step 1 - Click on the webinar joining link sent to you in your email invite

Step 2 - You will be taken to login page and guidelines document

Step 3 - Enter your name and official email id to join

Step 4 - You will be redirected to the Townhall virtual streaming page

Do's

Connect using Google Chrome browser

For better viewing experience:

- Join using a laptop and wear a headset for best audio quality
- Ensure you have a strong internet connection; use a wired connection if possible, or stable Wi Fi
- Click Fullscreen at the bottom right of the media player to optimise your viewing experience

Don'ts

- Avoid joining the webcast from your Mobile Phone or Tablet
- Don't click on the sign out option at the bottom of your screen during the live streaming

Other points

- If the video buffers, it's likely due to low local bandwidth. It will resume once your connection stabilises
- If you're logged out, wait a minute and try another browser, or clear your browser cache and reconnect